

# Enrollment Central

## DSNP-CSNP Availability

As the plans listed on Enrollment Central broker and consumer facing sites vary based on carrier and type of plan, the availability of DSNP and CSNP plans differ as well.

Here are the DSNP and CSNP availability according to broker or consumer facing site.

### Consumer Facing Site

#### Full Capabilities

- ✓ *A consumer can see the plan's data/ quote.*
- ✓ *A consumer can enroll themselves in plan.*
  - Anthem/Amerigroup DSNP
  - Cigna HS/AZ DSNP & CSNP
  - Humana DSNP

#### Data Only

- ✓ *A consumer can see the plan's data/ quote.*
- ✗ *A consumer **cannot** enroll themselves in a plan.*
  - Anthem/Amerigroup CSNP
  - BCBS TN DSNP
  - Humana CSNP
  - UHC DSNP & CSNP

#### Not Available for DSNP or CSNP

- ✗ *A consumer **cannot** see the plan's data/ quote.*
- ✗ *A consumer **cannot** enroll themselves in a plan.*
  - Aetna
  - Aetna Allina/Aetna Innovation Health
  - Wellcare

## Broker Facing Site

### Full Capabilities

- ✓ *Agents can view plan information.*
- ✓ *Agents can enroll the beneficiary in a plan on the platform.*
- ✓ *Agents can send a quote or quotes to the beneficiary.*
  - Anthem/Amerigroup DSNP
  - Cigna HS/AZ DSNP & CSNP
  - Humana DSNP & CSNP\*

### Enrollment Only

- ✓ *Agents can view plan information.*
- ✓ *Agents can enroll the beneficiary in a plan on the platform.*
- ✗ *Agents **cannot** send a quote or quotes to the beneficiary.*
  - Aetna DSNP

### Data + Quoting

- ✓ *Agents can view plan information.*
- ✓ *Agents can send a quote or quotes to the beneficiary.*
- ✗ *Agents **cannot** enroll the beneficiary in a plan on the platform.*
  - Anthem/Amerigroup CSNP • UHC DSNP & CSNP

### Data Only

- ✓ *Agents can view plan information.*
- ✗ *Agents **cannot** send a quote or quotes to the beneficiary.*
- ✗ *Agents **cannot** enroll the beneficiary in a plan on the platform.*
  - Wellcare DSNP & CSNP

### External Enrollment

- ✓ *Agents can view plan information.*
- ✓ *Agents can send a quote or quotes to the beneficiary.*
- ✗ *Agents **cannot** place an enrollment on Enrollment Central and will be redirected to the carrier's site to place the enrollment.*
  - BCBS TN DSNP

### Not Available for DSNP or CSNP

- ✗ *Agents **cannot** view plan details, send quotes, or enroll beneficiaries.*
  - Aetna Allina/Aetna Innovation Health